

From: William R. Hahn
To: Microsoft ATR
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Subject: Microsoft Settlement

Gentlemen:

I, for one, I hope that "reluctant parties" allow the settlement to proceed without further complications.

Microsoft can be "accused" of

- * Bringing the best software to market that money can buy
- * Providing excellent customer service and follow-up
- * Never abusing its extraordinary success by gouging consumers
- * Coming up from behind in a new field . and ending on top. (i.e. Internet Explorer).

No wonder that AOL and others try to get relief in the courts, when they realize that they are losing in the marketplace!

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